

1. Why are we updating / changing Heater Kits?

We are providing more capability while making the kits plug-and-play. This will ensure more robust installation without any room for error since there is no additional setup required.

2. What are the key dates I need to know?

First Order Date:	July 25, 2022.
First Ship Date for RXHJ series with '-1' suffix:	August 22, 2022.
First Ship Date for RXBH with both '-B' and '-1' suffix:	September 19, 2022.
First Ship Date for Adapters and Harnesses:	September 19, 2022

3. Will the current heater kits work with the new M1 air handlers?

Current heater kits will not work on the new Endeavor™ platform air handler (-)HMOVZ, (-)H3VZ, and (-)H2VZ.

Current models of heater kits are compatible with the new Air Handlers (-)H2TZ, (-) H1PZ, (-)F1PZ, and (-)F2TZ with the adapter model number 45-106229-05.

4. When is the last order date of the current Heater Kits?

Current heater kits will be phased out. Adapter 45-106229-05 will be available to use up the current distributor inventory.

5. Will the new heater kits work with the old air handlers?

The new heater kits, custom-designed for the Endeavor™ Platform, will work on any Rheem® produced residential air handler, manufactured after 2016, with adapter model number 45-106229-04.

6. As a distributor, what do I do with the existing inventory of heater kits?

Current models of heater kits are compatible with the new Air Handlers (-)H2TZ, (-) H1PZ, (-)F1PZ, and (-)F2TZ with the adapter model number 45-106229-05.

7. What are the new Heater Kit model numbers?

The RCN for the heater kits includes a full list of new heater kit model numbers.

8. When will the app be ready to support the new Heater Kits?

The new heater kits are plug-and-play and there is no need to use the app to set them up.

9. When will the app be ready to support the Hydronic applications?

The EcoNet thermostat or contractor app can be used to setup airflows for the hydronic applications with harnesses 45-106229-02 and 45-106229-03.

10. Who should I contact if I have questions on replacement parts?


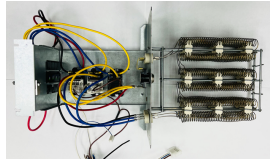
a. Contact your customer service representative at Rheem Air Conditioning through the following options:

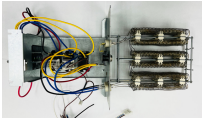
- i. Telephone: 479-648-6237
- ii. [Email: orders@Rheem.com](mailto:orders@Rheem.com)

11. When will M1 product training be available?

- a. Registration for general M1 Overview (ie. overview of regulatory changes, product updates, etc.) training is now available. All distributors are encouraged to reach out to your RSM or DSM to schedule training sessions. Technical training will occur later in 2022, as we get closer to M1 product initial production and ship dates.

12. What are the compatible heater kits for M1 Air Handlers?

Air Handler Model	Compatible Heater Kits	Control, Kit combinations	
(-)HMV**CZ	RXBH Series with suffix -B		New board + new kit only
(-)H3VZ			
(-)H2VZ			
(-)H2TZ	RXBH Series with suffix -1		New board + new kit
(-)H1PZ			or Old Air handlers+ new kit with adapter 45-106229-04 or

(-)F1PZ		 	New board + old kit with adapter 45-106229-05
(-)F2TZ	RXHJ Series with suffix -1	  